



Yarranungara Yurt Retreat

512-514 Oxley-Meadow Creek Road, Oxley, Victoria, Australia 3678

0427 279 310 or (03) 5727 9312 | yurtlinda@gmail.com | www.yarranungara.com.au

Gift vouchers

Gift vouchers are for a maximum of 2 Adults – strictly no children or pets for their own safety.

Gift vouchers are valid for 3 years and are not refundable or exchangeable for cash.

Gift vouchers cannot be used on public holiday long weekends, unless booking for 3 nights.

Gift vouchers cannot be extended past the expiry date and the recipient must book and stay before the expiry date. Any unused amount will be forfeited.

Bookings with gift vouchers are subject to availability and cannot be used in conjunction with any other promotions or special offers. We recommend booking in advance to avoid disappointment.

Gift Vouchers are \$200/night with a 2 night minimum. Please advise who it is for and any personal message to include - eg Dear Kathy, Happy 40th Birthday! With love from Linda

Payment via Direct Deposit to: WAW Credit Union; Simpson Family Trust; BSB 803070; Account # 100129447

Once payment is received the Voucher will be emailed to you for printing.

Booking Terms and Conditions

Please take the time to read these terms and conditions before booking your stay with us. You agree to accept, without limitation, all of these terms and conditions of use. We reserve the right to change or update these terms and conditions without prior notice.

Please provide an approximate arrival time within a week of your booking date. We will be here to welcome you & show you to the Yurt. Feel free to ask us anything, or for any special requests - we're happy to help.

All bookings made are subject to these terms and conditions and the person making the booking is deemed to have accepted these terms and conditions on behalf of the individuals staying.

Due to the bad behaviour of a few, please note:

- Strictly NO animals, infants, children or more than 2 adults – If you fail to adhere, you will be asked to leave & no refund will be given
- For reasons of safety the Retreat is strictly unsuitable for Infants, Children, Pets
- Shoes OFF to enter Yurt - extra cleaning charges will apply if not adhered to. We recommend easy on/off footwear for the short dash between the Yurt and bathroom
- Lubricant or other marks on linen which can't be removed with normal washing will incur extra charges for Dry Cleaning &/or replacement
- Strictly NO naked flames in Yurt – all candles are battery operated.
- This is a non-smoking facility, for the comfort and safety of guests AND safety of the surrounding environment. If you must smoke, please do so only in the Pergola area and use ONLY the provided 'Butt Bucket' to extinguish cigarettes
- Please respect the wildlife, environment & facilities
- Please keep all belongings safe, in the event that your personal possessions are lost, damaged or misplaced on the property, we do not assume financial responsibility



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- **Extreme Weather conditions** - In the event of extreme weather conditions which may endanger the safety of our guests, we reserve the right to cancel or reschedule bookings

- **Chimenea** – Use is subject to suitable weather conditions and fire bans

Cancellation policy

Cancellations or reschedules must be made at least 14 days prior to the scheduled check in date to avoid penalties.

Cancellations or reschedules made between 14 days and 7 days prior to the scheduled check in date will be forfeit 50% of the booking.

Cancellations or reschedules made less than 7 days prior to the scheduled check in date will forfeit 100% of the booking.

Refunds will be processed within 5 business days